

<b>SCRUTINY COMMISSION FOR HEALTH ISSUES</b>	<b>Agenda Item No. 5</b>
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## **Report of the Executive Director of Cambridgeshire & Peterborough Clinical Commissioning Group**

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### **THE CLINICAL COMMISSIONING GROUP (CCG) RESPONSE TO THE FRANCIS REPORT 2013**

#### **1. PURPOSE**

1.1 To update the Commission on the response of the CCG to the 2013 Francis Report.

#### **2. RECOMMENDATIONS**

2.1 To note the update.

#### **3. LINKS TO THE SUSTAINABLE COMMUNITY STRATEGY**

3.1 N/A

#### **4. BACKGROUND**

4.1 The Mid Staffordshire NHS Foundation Trust Public Inquiry Report was published on 6 February 2013 following serious failures of care identified between January 2005 and March 2009 in this Trust.

4.2 The Inquiry was chaired by Robert Francis QC and is known as the Francis Report.

4.3 The Report includes 3 volumes of evidence and 290 recommendations with 21 themes.

4.4 The Department of Health and other national agencies have made some changes already following the publications of the Report including:

- A revision of the NHS Constitution to give more prominence to NHS values
- The Care Quality Commission (CQC) has increased the number of compliance inspectors and improved their training. All inspections are now unannounced. Patient Led Assessment of the Care Environment (PLACE) will commence from April with local people joining the assessment teams to assist in the review of the fundamentals of care
- Explicit rights and pledges to whistleblowing has been set out in new guidance to employers and there is a duty of candour within the 2013/14 National Contract
- The Professional Standards Authority for Health and Social Care has published standards for members of NHS Boards and Governing Bodies
- Compassion in Practice (the strategy for nursing, midwifery and care staff) has been published and the Skills for Health and Skills for Care Council has been developing minimum standards and a code of conduct for healthcare workers and adult social care workers in England
- The Power of Information has been published setting out the Department's 10 year framework for transforming information for health and social care
- Every hospital has been asked to hold listening events with staff to reflect on the report and consider how to apply the learning on their Trust
- Professor Don Berwick has undertaken a review of patient safety in the NHS

- A review of complaints processes is underway

4.5 The Government Response to this Report was published on 26 March 2013 – ‘Patients First and Foremost’ and although has not yet directly accepted all of the 290 recommendations has made the following commitments:

- A reaffirmation of the values of the NHS set out in its Constitution and a commitment for further amendments later this year
- The recruitment of a Chief Inspector of Hospitals for the CQC
- The Healthy NHS Board is being updated and future Foundation Trust applications will receive heightened scrutiny of boards and its members
- There will be a statutory duty of candour
- CCGs will be held to account for quality outcomes and for financial performance
- Quality Surveillance Groups will assess quality problems with the CQC in the lead – Monitor and the National Trust Development Authority will have an enforcement role
- The National Institute for Health Research is launching a call for research to evaluate interventions to increase compassion and dignity in the NHS
- The development of a Cultural Care Barometer
- A review of bureaucratic burdens on the NHS has been commissioned from the NHS Confederation
- Introduction of ratings by the CQC and publish individual outcomes for a range of specialities
- To standardise Quality Accounts
- To pilot student nurses working as healthcare assistants prior to entry to the degree course for nursing
- Revalidation of nurses
- A change in nurse staffing ratios

4.6 The Government Response to the Report is described as being an initial response and a further paper will be published in the Autumn of 2013 to describe progress and a fuller response to all of the 290 recommendations in Francis Report II.

## 5. KEY ISSUES

5.1 A Government Response is awaited in the Autumn of 2013. All Healthcare Trusts are required to produce an action plan relating to the relevant recommendations in the Francis Report by the end of December 2013. Locally, all Cambridgeshire and Peterborough NHS Trusts are working towards this.

5.2 The CCG has taken some specific actions as below:

- All CCG Governing Body members have a copy of the Francis Report
- The Governing Body has been briefed in public on the Report and key actions taken to begin implementation of the recommendations
- Every Local Commissioning Group has also presented the Report to their Boards
- Every NHS Trust has also received a presentation on the Francis Report and provided the CCG with assurance that this has occurred
- The CCG has revised its Quality Strategy and reformatted it to accommodate the relevant themes from the recommendations accompanied by a delivery plan
- Where possible some of the recommendations have been captured within NHS Trust contracts for 2013/14. These will be refreshed and enhanced for 2014/15 following the Government Response to the Report in the Autumn
- The CCG has launched a Soft Intelligence Line for GPs to capture any quality concerns in order to inform discussions with providers and remedial action is taken where required

**6. IMPLICATIONS**

6.1 The Report has implications for all NHS Trusts

**7. CONSULTATION**

7.1 N/A

**8. NEXT STEPS**

8.1 The CCG awaits the Government response in the Autumn of 2013 before further actions will be undertaken.

**9. BACKGROUND DOCUMENTS**

Used to prepare this report, in accordance with the Local Government (Access to Information) Act 1985

9.1 The Mid Staffordshire NHS Foundation Trust Public Inquiry Report 2013

**10. APPENDICES**

N/A

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